

Technical Data HP CableSite Service

A Service of the HP Network Support Program
HP CableSite service helps you design and build a local area network (LAN) cable system that enhances success with your LAN. With HP CableSite service, HP provides single-vendor responsibility for the design and implementation of your cable infrastructure. We can provide an entirely new cable system or add new cable to an existing network. HP CableSite service, as with all the services in the HP Network Support program, can be scaled to fit your network technology and size.

Features

- | Cable requirements analysis
- | Cable design
- | Cable installation
- | Cable testing
- | Cable documentation
- | Multiple-site coordination

Benefits to You

- Flexibility for future needs
- Quality design
- Quality installation
- Verified cable functionality
- Foundation for ongoing supportability
- Simplified implementation

la3821lw.tif;5.028 cm;7.735 cm;TIFF

Flexibility for Future Needs

An HP CableSite requirements analysis ensures you of a flexible, cost-effective cable foundation that meets your needs today and in the future. Based on information that you provide to HP, we deliver detailed documentation describing cable system specifications, installation requirements, and testing criteria.

Quality Design

With HP CableSite service, you receive a detailed LAN cable system design custom tailored to fit your network design. In this way, we ensure that the cable infrastructure matches your specific environment to help prepare for successful cable installation.

Quality Installation

HP provides quality installation of your LAN cable by a team of experienced installers. We begin by reviewing a detailed cable implementation schedule with you as well as identifying site preparation requirements for installation. Then, we carefully install cable and regularly review progress with you to ensure a smooth, timely installation.

Verified Cable Functionality

After completing all of the HP CableSite service installation activities, HP performs standard tests on all major cable plant sections to verify proper functionality. We also diagnose and isolate any detected problems and continue to work with you until all the installed cable is operational.

Foundation for Ongoing Supportability

Accurate documentation is critical for successful management and supportability of your cable infrastructure. HP CableSite service provides you with complete documentation of the installed cable plant including a cable system map and a list of key support contacts.

Simplified Implementation

Successful, multiple-site cable plant implementation may require coordination with other vendors. HP works with other vendors, directly or through your staff, for installation scheduling and resource coordination.

Specifications

Coverage Hours

HP CableSite service is available during normal business hours Monday through Friday, excluding HP holidays. Off-hours service is available at an additional fee.

Eligibility

Your HP sales representative and account team can evaluate your cable design and implementation needs with HP CableSite service. In general, your LAN is eligible for HP CableSite service if it meets the following criteria.

Network Design

A complete, documented network design must be available to Hewlett-Packard before HP CableSite service begins. The design document must include these items:

- A physical network map with communication links identified
- A description of all network hardware
- A description of applications that use the network

HP Network Consulting service can assist you in developing your network design if one does not exist.

Site Requirements

Your LAN must be:

- † Located in sites that meet the site specifications listed in HP documentation applicable to your products (specifications may apply to both HP and non-HP products)
- † Located in HP-defined service travel areas
- † Located in stationary facilities (mobile vans, ships, airplanes, automobiles, and railroad cars are specifically excluded)
- † Attended by customer personnel at all times when HP support or installation personnel are on-site

Ordering Information

HP CableSite service is custom quoted to meet your specific requirements.

Please contact your HP sales representative or local HP sales office for HP CableSite service ordering information.

HP CableSite service is subject to local availability.